



Overview: Terms and Conditions changes

Valid from 1 May 2026

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce and Logistics AB, for international customers. Other changes can be found in the full Terms.

Standard Terms

Description	Section
The section is clarified and supplemented with the term "Bulk shipment".	2. Definitions
The Flex Delivery section is clarified and renamed to Unattended delivery.	11.1 Unattended delivery
Terms for recipient-selected delivery choices are clarified and supplemented with the customer's ability to influence options.	12. Recipient-selected delivery choices
Terms are clarified with clearer distinction between shipment types.	18. Liability

Service Terms

Bring E-commerce & Logistics AB applies a single unified version of the Service Terms to both Swedish and customers in the EU outside the Nordic countries. Information on service availability for customers outside Sweden is set out in the section "Availability", subsection "International customers".

Service Terms	Affected services
Terms for freight calculation are clarified.	All services
Minimum dimensions for parcels to/from Norway reduced to 15 x 10 x 1 cm.	Several parcel services
Comprehensive changes to the terms for delivery to Finland due to a changed distribution solution.	Business Parcel/Bulk Business Pallet
The service will no longer be offered.	Urban Home Delivery
*Terms for delivery in Finland are streamlined and harmonized. *New option to change delivery date in Sweden when presence is required. *Improved solution for new delivery attempt in Sweden.	Home Delivery Parcel
*Responsibility for providing correct dimensions and weight is clarified. *Terms for selection of delivery date and time is clarified. *Terms for delivery are clarified and signature becomes standard. *New recipient-selected delivery choice for unattended delivery.	Home Delivery Curbside/Indoor
Terms for pickup of return shipments in Norway are clarified.	Business Parcel Return/Bulk Business Pallet Return
Cargo Insurance will no longer be offered.	Additional services: Cargo Insurance
Terms are clarified and supplemented with new rules for installation of water-connected products in kitchens.	Additional services: Installation