

Additional services and other fees

Parcels and pallets to the Nordic region, including returns



All prices are in euro (EUR) excluding VAT. Unless otherwise specified, the prices refer to price per parcel or pallet.
Valid from 01/07/2026 subject to change.

Additional services			Price (EUR)
AdHoc Pickup	Business Parcel Bulk Return	from Sweden, Denmark, Finland	19,70
		from Norway	41,20
	Business Pallet Return	from Sweden, Denmark, Finland, Norway	19,70
Cash on Delivery (COD)	PickUp Parcel Bulk	Norway	13,40
Delivery Indoors	Business Parcel/Bulk	Sweden, Denmark	12,60
	Business Pallet	Sweden, Denmark	71,80
Delivery Notification to Sender	Business Parcel/Bulk, Business Pallet	Sweden, Denmark, Finland, Norway	0
Flex Delivery	Business Parcel/Bulk, Business Pallet	Sweden, Denmark, Finland, Norway	0
	Home Delivery Parcel	Denmark, Finland, Norway	0
ID Verification	Business Parcel/Bulk, Business Pallet	Sweden, Denmark, Norway	pr. shipment 1,40
	Home Delivery Parcel	Sweden, Denmark, Norway	pr. shipment 1,40
	PickUp Parcel Bulk	Norway	pr. parcel 1,40
ID Verification Parcel Locker	PickUp Parcel/Bulk, Parcel Locker	Sweden	0
Individual Verification	Business Parcel/Bulk, Business Pallet	Sweden, Denmark, Finland	pr. shipment 2,20
	Home Delivery Parcel	Denmark, Finland, Norway	pr. shipment 2,20
	PickUp Parcel Bulk	Finland, Norway	pr. parcel 2,20
Label Free	Return parcels	from Sweden, Denmark	0,18
Limited Quantities	Parcels	Sweden, Denmark, Norway incl. returns	4,00
		Finland, Iceland, Faroe Islands incl. returns from Finland	8,80
	Pallets	Sweden, Denmark, Norway incl. returns Finland, Åland Islands incl. returns from Finland	4,00 13,10
Signature Required	Business Parcel/Bulk, Business Pallet	Sweden Denmark, Norway, Finland	pr. shipment 0
	Home Delivery Parcel	Sweden	pr. shipment 1,10
		Denmark, Norway	pr. shipment 0
Social Control	Home Delivery Parcel	Sweden	by agreement
Telephone Notification	Business Parcel/Bulk, Business Pallet	Sweden, Denmark, Finland, Norway	pr. shipment 7,20
Two Delivery Attempts	Business Parcel/Bulk	Norway	4,20
Written Proof of Delivery			13,60

Customs handling			Price (EUR)
Customs clearance			by agreement
Failed/deficient/corrupt EDI	Corrupt EDI transfer in connection with customs clearance via EDI.		52,50
Additional customs lines	Registration of customs lines exceeding the number included according to Agreement.	pr. customs line	3,40
Correction of customs lines	Correction of customs lines when required for customs clearance to be carried out.	pr. customs line	3,40

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City Surcharge	For certain services to Stockholm (SE), Gothenburg (SE) and Oslo (NO). See postal codes and overview separately.	pr. parcel	0,40
		pr. pallet	1,60
Remote Area Surcharge	For certain services outside the core area in Sweden and Norway. See postal codes and overview separately.	pr. parcel	3,10
		pr. pallet	18,70
Svalbard Surcharge	For shipments to and from Svalbard.		32,10
Special Handling Fee	For parcels that cannot be handled according to standard procedure, e.g. longest side (length) over 120 cm, two sides each over 60 cm, parcels with irregular shapes, rolls, tubes or similar, or insufficient packaging.		13,40
Heavy Fee Finland	For parcels to and from Finland with an actual weight between 25–35 kg.		13,40
Heavy Fee Sweden	For Home Delivery Parcel to Sweden with an actual weight between 20–35 kg.		6,80
Oversize fee parcel dimensions	For parcels exceeding a length of 200 cm or a combined length + girth of 300 cm.		40,50
Oversize fee parcel weight	For parcels with an actual weight exceeding 35 kg.		63,50
Oversize fee pallet	For pallets exceeding the permitted weight or dimensions.		55,00
Delayed EDI	When correct EDI is received too late and the shipment must be stored and re-sorted.		6,60
Produced EDI	When correct EDI is not received despite storage/waiting, and Bring produces EDI for the customer.		14,50
Incorrect / incomplete address	Incorrect or incomplete address, or addressing to a P.O. box.		9,00
Unreadable barcode	Unreadable, hidden, or misplaced barcode.		7,70
Correction to service point	For parcels booked with the service Parcel Locker that, due to exceeded weight or size, are delivered to service point.		1,40
Correction to another service	For parcels that, due to incorrect booking, are changed to another service.		8,40
New delivery attempt	Performed second delivery attempt for Home Delivery Parcel in Sweden.		5,90
Collection attempt	Failed pickup due to the sender, e.g. no goods available or no one present.	min. pr. occurrence	11,90
Letter notification	Letter notification in Sweden, Norway and Finland	pr. notification	3,00
	Letter notification in Denmark	pr. notification	4,70
Foodstuffs control	For shipments containing goods classified as foodstuffs to Norway.	pr. control	15,40
Stop request	At the request to stop a shipment for return or change of delivery.		28,90
Season Surcharge	Applies to certain services during peak season, see bring.com		
Fuel and Sulphur Surcharge	Adjusted continuously, see bring.com		
Attempted delivery return	Shipment that cannot be delivered is returned to the sender. The return freight is charged at the same price as the outbound freight.		