

Price list - Additional services and other fees

Additional services and Cargo Insurance



Additional services and other fees

Price list for overseas parcels and pallets including returns.

All prices in EUR excluding VAT. Unless otherwise stated, the prices refer to price per parcel or pallet.

Valid from 01/01/2021 subject to change.

Additional services

			Price pr. parcel/pallet
AdHoc PickUp	Business Parcel Return Bulk	from Sweden, Denmark, Finland	18,40
	Business Parcel Return Bulk	from Norway	36,90
	Business Pallet Return	from Sweden, Denmark, Finland, Norway	0,00
Cash on Delivery (COD)	Business Parcel Bulk	Finland, Iceland, Faroe Islands	9,80
	PickUp Parcel Bulk	Finland, Norway, Iceland, Faroe Islands	9,80
Delivery Indoors	Business Parcel Bulk, Express Nordic 09.00 Bulk	Sweden	10,50
	Business Parcel Bulk	Denmark	26,00
	Business Pallet	Sweden, Denmark, Finland	63,30
Delivery Notification to Sender	B2B parcels and pallets	Sweden, Denmark, Finland, Norway	0,00
E-Advising	B2C parcels	Sweden, Denmark, Finland, Norway	0,00
	B2B parcels and pallets	Sweden, Denmark, Finland, Norway	0,00
Two Delivery Attempts	Business Parcel Bulk	Norway	3,30
Flex Delivery	Business Parcel Bulk	Sweden, Denmark, Finland, Norway	0,00
	Home Delivery Parcel	Sweden, Denmark, Finland, Norway	0,00
Home Delivery Evening	Home Delivery Parcel	Denmark	3,80
ID Verification	B2B parcels and pallets	Sweden, Denmark, Norway	1,20
	Home Delivery Parcel	Sweden, Denmark, Norway	1,20
	PickUp Parcel Bulk	Norway	1,20
Individual Verification	B2B parcels and pallets	Sweden, Denmark, Finland ¹	1,80
	Home Delivery Parcel	Denmark, Finland ¹ , Norway	1,80
	PickUp Parcel Bulk	Finland, Norway	1,80
Label Free	Business Parcel/Bulk Return	from Denmark	1,60
	PickUp Parcel/Bulk Return	from Denmark	1,60
Limited Quantities (of dangerous goods)	B2B and B2C parcels ²	Sweden, Denmark, Norway	3,70
	B2B and B2C parcels	Finland, Iceland, Faroe Islands	7,80
	Business Pallet	Sweden, Denmark, Norway	3,70
	Business Pallet	Finland, Iceland, Faroe Islands, Greenland	7,80
Optional PickUp Point (via API)	PickUp Parcel Bulk	Sweden, Denmark, Finland, Norway	0,00
PickUp Locker (via API)	PickUp Parcel Bulk	Denmark, Finland ¹	0,00
Signature Required	B2B parcels and pallets	Sweden, Denmark, Norway	0,00
	Home Delivery Parcel	Sweden	0,87
	Home Delivery Parcel	Denmark, Norway	0,00
Telephone Notification	B2B parcels and pallets	Sweden	6,60
Written Proof of Delivery (WPOD)	All services	All destinations	10,50

Cargo Insurance

			Price pr. parcel/pallet
AdHoc insurance	B2B and B2C parcels incl. returns	European countries	15,40
	B2B and B2C parcels incl. returns	All other available countries	21,00
	B2B pallets incl. returns	All available countries	0,2% of the goods value minimum pr. pallet
Annual insurance			by agreement

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Other additions and Customs handling



Other additions

		Price pr. parcel/pallet
City Surcharge	Charged for certain services upon delivery to postcodes in Stockholm, Gothenburg (SE), Oslo (NO) and Copenhagen, Aarhus (DK), see separate overview and postcode list	pr. parcel 0,37
		pr. pallet 1,22
Remote Area Surcharge	Charged for certain services upon delivery to postcodes outside the core area in Sweden and Norway, see separate overview and postcode list	pr. parcel 2,90
		pr. pallet 15,10
Svalbard Surcharge	Parcels and pallets to / from Svalbard	25,00
Special Handling Fee	B2B and B2C parcels incl.returns	15,40
	Charged for parcels that require manual handling, eg parcels with one side over 120 cm or two sides over 60 cm, parcels under minimum size (23 x 13 x 1 cm), parcels in roll form and unpackaged goods	
Special Handling Fee (exceeded size / weight)	Business Pallet incl. returns	46,00
	Charged for pallets that exceed specified standard dimensions or weight	
Incorrect / incomplete EDI	Incorrect, incomplete or missing EDI	15,40
		min. pr. shipment EDI file 41,90
Incorrect / incomplete address	Incorrect or incomplete address or postcode	10,50
Addressed to postbox	Classified as incorrect address	10,50
Incomplete advising info	Missing or incorrect mobile number or e-mail to the recipient, for B2C parcels to Denmark	2,70
Unreadable barcode	Unreadable, hidden, misplaced barcode	7,50
Parcel changed to other product	Incorrectly used product code, e.g. Business Parcel changed to Business Pallet	7,50
Wrapping	Repair of packaging or when repackaging is required	8,30
Letter notification		pr. notification 1,60
Performed second delivery	Performed second delivery attempt for the service Home Delivery Parcel to Sweden	4,60
Stop/change request	Change / correction of adress or COD amount	29,90
Foodstuffs control Norway		pr. control 12,00
Collection attempt	Unsuccessful pickup due to sender	pr. occurrence 7,00
Delivery attempt	Shipment that cannot be delivered is returned to the sender, same price as for outgoing shipment	
Fuel and Sulphur surcharge	Varies per month	

Customs handling

		Price pr. parcel/pallet
Customs declaration fee		by agreement
Additional customs lines	Additional customs lines above number included according to Agreement	pr. customs line 3,50
Correction of customs lines	Correction of customs lines when required for customs clearance to be carried out	pr. customs line 3,50
Warehouse handling of bulk returns in Norway	Charged for reminder for customs documentation, when needed for return shipment	pr. reminder 82,50
Hold for customs handling	Storage fee for bulk shipment that need to be stored in customs warehouse in Norway, due to incorrect or missing customs documentation, charged pr. day	pr. shipment 334,30
Customs clearance information via EDI		
Establishment of new customer		by agreement
Price per edi customs clearance	(EDI customs clearance price will be included in item price)	by agreement
Failed/deficient or corrupt EDI transfer	Administration charge	50,70
Manual customs clearance	Per customs line (added to the agreed item price)	3,50
Correction of customs lines	Per corrected customs line	3,50

¹ only available for deliveries distributed via Posti's network

² available for all parcel services with the exception of Express Nordic 09.00 Bulk and Home Delivery Parcel